

Executive Overview

SimpleVoIP offers turnkey phone system solutions for distributed enterprises. We're a specialized service provider that delivers tailored UCaaS solutions for multi-location businesses. We reduce the complexity of your voice and data networks and streamline their management and support. With us, you'll get reliable, quality, and comprehensive phone services at affordable rates.

Product & Service Offerings

- Managed UCaaS
- Proactive Handset Monitoring and Management
- POTS Replacement - Hardware, Service, and Support
- Cloud-Based POTS Replacement
- Microsoft Teams Direct Routing
- CRM Integration
- Call Center

Key Features & Differentiators

Comprehensive Offering at Affordable Rates

- Offers turnkey phone system solutions and provides seamless user experiences with its comprehensive platform
- Cloud management system provides a single pane of glass for all locations

Reliable and Scalable Architecture

- High availability data centers are strategically located across the US to support 100% uptime and reliability for customers.
- Customers get limitless room for growth because its networks offer infinite scalability.

Magic Auto Provisioning

- Builds the perfect communication system equipped with customized applications and integrations for a customer's pilot site then takes that blueprint to provision tens, hundreds, and even thousands of locations within a few clicks

Proactive Monitoring Support

- Offers proactive support and monitoring down to the handset to ensure 100% uptime and availability for customers
- Agile support, fast solutions, and closer reach to customers due to its smaller size

Top Industries Served

- Healthcare
- Education
- Hospitality (Hotels, Food, Beverage)
- Retail & Consumer Products / eCommerce

Ideal Customer Profile

- Limited IT staff
- Aging or discontinued phone systems
- Expensive POTS lines
- SMB and enterprise clients

Qualifying & Technical Questions

1. Do you currently have IP phones, or are you looking for new phones?
2. How many locations and phones would you like to be provisioned?
3. Do you currently use POTS lines?
4. What is your target timeframe to get VoIP up and running for your locations?
5. Do you need support for Fax/eFax, Overhead Paging, or other?